

QUALITY MANUAL



Quality Policy

Dear customers,

The past two years have been marked by the sanitary crisis, increasing raw material cost and supply chain issues.

Nevertheless, you have shown ongoing trust in our products and services. We would like to thank you for your comprehension and your support. Your enquiries have encouraged us to continue our business developments and to improve our performance despite the organizational challenges.

We are enhancing our supply policy by multiplying suppliers of our raw materials and internalize the production wherever possible.

To accompany you in your projects and to reply to your needs we focus on applied R&D. We are developing new cutting-edge, high-quality technologies, from laboratories to semi-industrial scale production. We are addressing new challenges in fields, such as environmental monitoring, radioprotection, nuclear medicine, decommissioning and hydrometallurgy.

We would also like to thank our multicultural and multilingual team, which has worked particularly hard during this period to assure that you received our high-quality products in time. Our R&D team was also very successful to developed new resins for nuclear medicine purposes which are now produced on a routine base. Our team is committed to provide you the best services and remains at your disposal to answer to your enquiries.

Employee health and safety and environmental protection belong to Triskem's core values, with a constant focus on enhancing risk prevention and environmental awareness. Triskem International has been ISO 9001 certified since July 2007 for our full range of activities, as shown in our process chart. This chart gives a clear picture of our organization and how it enables us to offer the quality services and products that you need.

Our quality manager, representing our senior management, is your privileged contact with full authority to answer all your queries.

Our team and I constantly focus on the optimization and continuous improvement at your services. We are resolutely committed to enhancing the efficiency of our quality system.

Michaela Langer
President of Triskem International

Bruz, 23/02/2022

Version en vigueur	Stockage	Accès	Durée de conservation	Page
23/02/2022	Informatique	Libre	3 ans	1/4

Presentation

Activities

TRISKEM International is the leading European manufacturer of highly specific analytical chemistry resins used in analysis laboratories whose work involves separating, purifying and identifying stable radioactive elements. We are currently focusing on the design and manufacture of resins and technologies for nuclear medicine radionuclide purification (for diagnosis and therapy), and for critical metal recycling and nuclear power plant decommissioning processes.

We offer our customers turnkey solutions for laboratory analysis and semi-industrial processes.

As external experts and trainers for the International Atomic Energy Agency, as well as members of the French Nuclear Energy Standardization Office, TRISKEM International's team of scientists has earned worldwide recognition for its expertise. TRISKEM International's key strength is its ability to share its technical expertise free of charge with its clients and support them in developing their businesses.

History

TrisKem International was founded in 2007 as a French joint-stock company (SAS) with share capital of €40,000 and a workforce of six, following the purchase of Eichrom Europe's resin activity and the transfer of the resin know-how developed and patented by the American company, Eichrom Technologies Inc.

Since 2009, TrisKem International has set up Research and Development projects in partnership with universities and research centers within France and internationally.

In 2015, with the support of the Brittany Regional Council, the Ile-et-Vilaine "département" and of its banking partners, TrisKem International invested €2 million in innovative premises where it could concentrate all of its activities (R&D unit, Production lab and Offices) at the heart of the ZAC de l'Éperon in Bruz.

TrisKem International is active in highly specialized but rapidly expanding markets, especially overseas export business, with 74% of its sales figure generated by exports to sixty different countries on every continents.

Today, TrisKem International SAS is an independent French company strongly committed to social responsibility and an active member of the UN Global Compact organization. TrisKem employs a seven multicultural workforce, fluent in seven different languages.

TrisKem International is a member of the networking groups Isotope4life, iD2 Santé, Nucleopolis and Prometia, and is a proud participant in projects financed by ANRT and BPI France. The company is also part of the BPI France Excellence community and the French Fab.

Our fields of competence and our values

- Technical Competency
- Quality of our products
- Confidentiality
- Communication
- Mutual support and team well-being
- Risk prevention
- Environmental protection
- Customer Service
- Availability
- Team spirit
- International Expertise
- Experienced, complementary and multilingual team
- Employee career development and promotion

TrisKem International's management is committed to meeting all your needs, both in terms of quantity and quality, while enhancing our environmental and risk prevention awareness.

Version en vigueur	Stockage	Accès	Durée de conservation	Page
23/02/2022	Informatique	Libre	3 ans	2/4

Our Team



Application Domain

In the frame work of the ISO 9001 Certification Triskem has implemented a quality management system for the following activities :

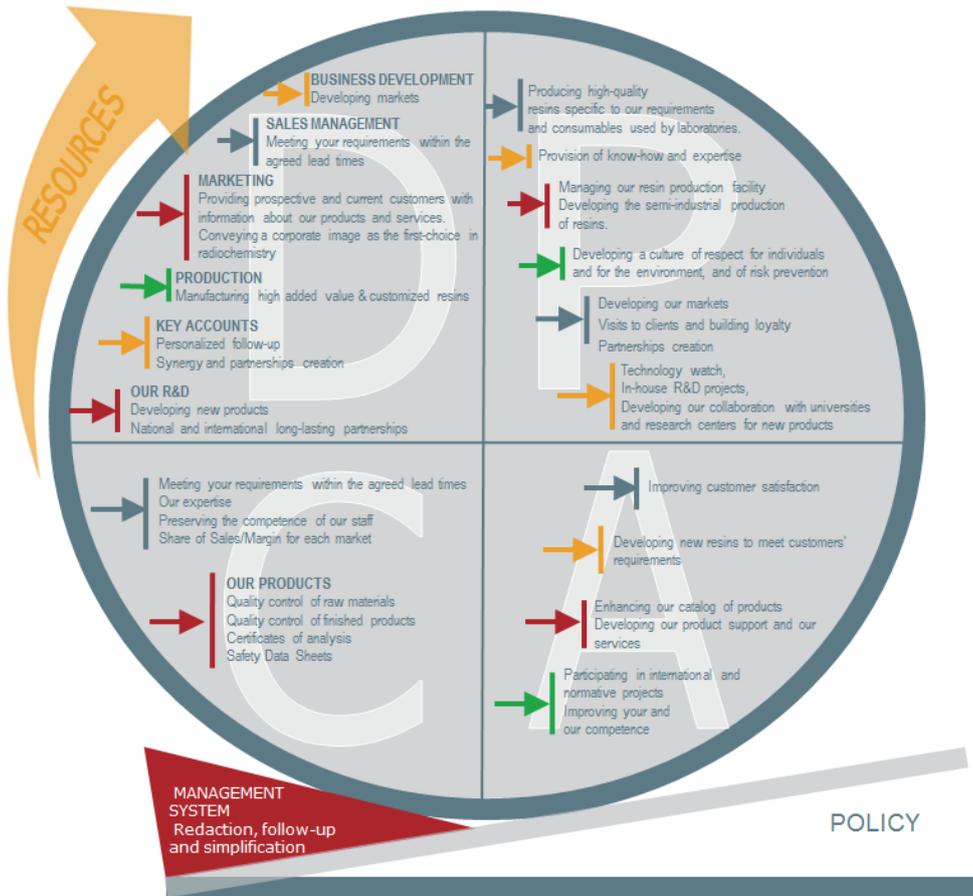
- 1) Research and development
- 2) Manufacturing
- 3) Commercialization

of chemical reagents in analytical and semi-industrial quantities, primarily extraction chromatography resins, and the consumables used in the separation and determination of radioactive and non-radioactive elements. Technical support forms an integral part of the added value of our products.

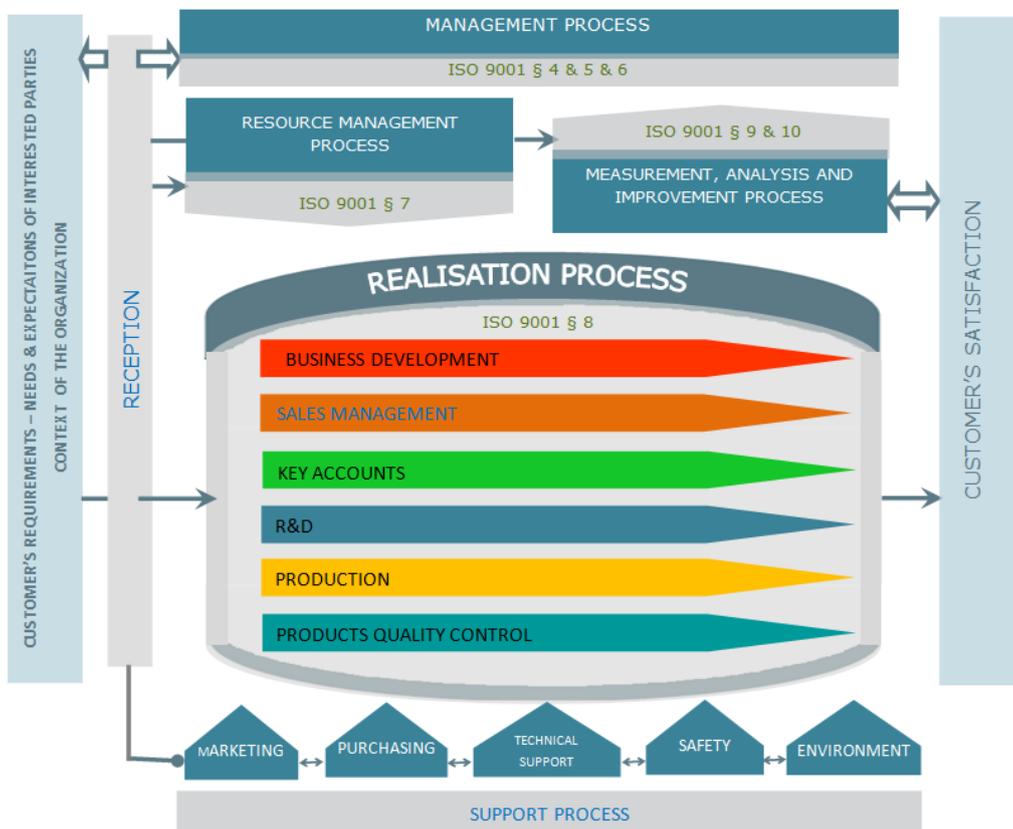
This quality manual describes the general provisions implemented by Triskem International to achieve and guarantee the quality of its activities in the fields of application mentioned above.

These provisions are completed by a list of all the procedures in the quality management system, including those relating to the control of documents and records, internal audits, the control of non-conformities, and corrective and preventive actions.

Version en vigueur	Stockage	Accès	Durée de conservation	Page
23/02/2022	Informatique	Libre	3 ans	3/4



PROCESS MAP



Process mapping is complemented by identification flowcharts and descriptions of interactions between processes.